

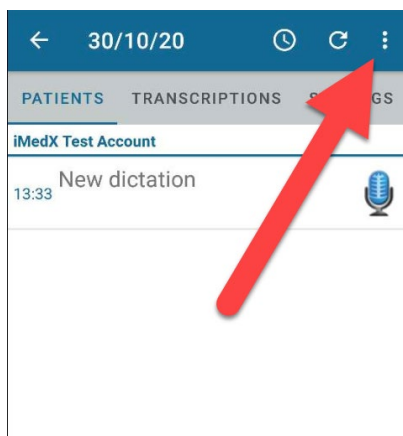
## Android OS

To set the correct region in the Android app, please follow the instructions below. If you do not have the below option available then you will need to update to the latest version of the eScripton One Mobile app (Nuance) in the Play Store.

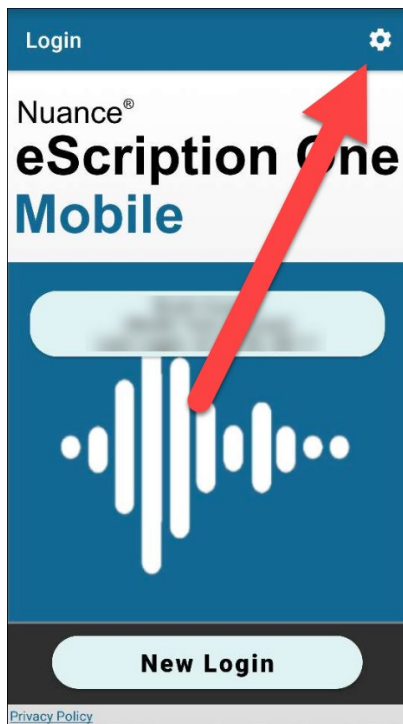
**Please note that it is critical to select the Australia (AUS) region.**

For any queries, please contact iMedX Support on 1300 727 423 ext. 1 or [au-support@imedx.com](mailto:au-support@imedx.com) (New Zealand 03 288 0523)

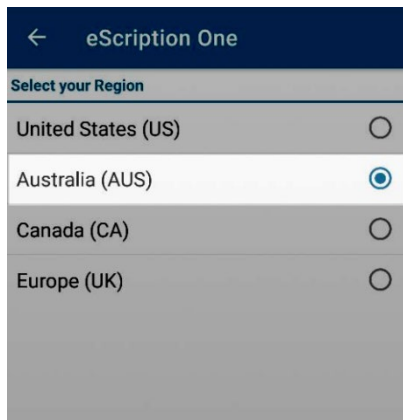
1. Log out of the app (click the **3-DOTS MENU** (see screenshot below) - then click **ACCOUNTS** - then click **LOGOUT**



2. On the login screen, click the gear icon (see screenshot below)



3. Select the **Australia (AUS)** region, then log back in.

A screenshot of a mobile application interface titled "eScription One". Below the title is a section labeled "Select your Region". It contains a list of four regions: "United States (US)", "Australia (AUS)", "Canada (CA)", and "Europe (UK)". Each region has a radio button to its right. The "Australia (AUS)" option is selected, indicated by a blue dot in the center of its radio button.

Select your Region	
United States (US)	<input type="radio"/>
Australia (AUS)	<input checked="" type="radio"/>
Canada (CA)	<input type="radio"/>
Europe (UK)	<input type="radio"/>

4. If you have forgotten your password please visit <https://imedx.com/au/client-login/help-resetting-password/>